Ready to be a big fish in a small pond? Join N8 Identity, a trailblazer in Identity and Access Management with unmatched expertise for over 25 years! We pride ourselves in providing flexible and scalable solutions to more than 100 global customers, protecting over a billion identities. Our innovative vision for Autonomous Identity Governance excites our customers and partners, while our secure solutions continue to safeguard and empower their operations. Together, we will continue to push boundaries and deliver leading-edge technologies and services that elevate businesses to the next level.

As a **Cloud Identity Specialist** in our Professional Services department, you'll collaborate with an agile team to deliver identity-focused cybersecurity solutions. Engaging directly with clients, you'll thrive in a dynamic, fast-paced environment where new challenges and opportunities arise daily. Our team embraces collective accountability and personal ownership, empowering each member to assume leadership roles, take initiative and self-manage their work. Supported by a culture of open dialogue, knowledge sharing and mentorship, we foster a positive environment for continuous learning and growth.

Your first assignment will be designing and testing robust new security infrastructure and capabilities, primarily using Microsoft Entra. Collaborating with leading IAM experts, you will lead the implementation of new identity controls for large-scale customers. By harmonizing diverse stakeholder requirements and intricate use cases, your expertise will be pivotal in enhancing security measures, streamlining user experiences, minimizing ongoing maintenance, and increasing end-user productivity.

Your responsibilities:
- Collaborate with customers to gather requirements, align objectives, and prioritize projects
- Evaluate proposed solution features and present summarized best-practice recommendations, highlighting pros and cons, to internal and client stakeholders
- Investigate, experiment, and develop proof of concepts (POCs) to showcase solution capabilities and drive customer engagement
- Facilitate smooth pilot implementations by assisting end-users, collecting feedback, and iterating using agile methodologies
- Configure and integrate identity solutions with external applications to deliver seamless authentication experiences
- Manage customer expectations, timelines, deliverables, and coordinate teams to ensure successful project execution
- Promptly monitor and troubleshoot incidents to sustain uninterrupted access and usability
- Contribute to sales activities by providing input to RFPs and showcasing N8 Identity's strengths and capabilities

You ideally have:
- Bachelor's degree in computer science, software engineering, information technology or related field
- Enthusiasm to learn about Identity Management
- Experience with Microsoft Azure
- Understanding of application security concepts: authentication, SSO, authorization, RBAC
- Strong design and problem-solving skills, adept at finding innovative approaches and tools for new challenges
- Professional client communication skills, able to maintain open dialogues and manage expectations

- Ability to balance short term demands against long term projects
- Demonstrated ownership mindset and a results-oriented work ethic
- Excellent verbal and written communication skills in English

Useful experience:
- Microsoft Azure Entra: External Identities, Conditional Access, Identity Protection, MFA, PIM, MDM
- Identity concepts: onboarding, offboarding, user provisioning, federation, entitlement management, principal of least privilege, SCIM
- Distributed identity concepts: blockchain, distributed ledger, verifiable credentials, digital wallets, assurance levels
- Business relationship concepts: B2E, B2B, B2C
- Identity solutions suites: Broadcom, Okta, Microsoft Azure, Oracle, Sailpoint
- Security concepts: identity brokering, cryptography, encryption, data classification, access control lists, PKI, SIEM, Zero Trust, VLAN, VPN, DNS
- Identity enforcement tools: Keycloak, Auth0, SiteMinder
- Application servers: Jboss, Wildfly, Apache, IIS
- Application infrastructure concepts: load balancing, high availability, failover
- Application security protocols: OAuth, OpenID Connect, SAML, WS-Fed
- API gateway solutions: Layer 7, APIgee, Azure API Management, Kong
- Web services: HTTP, SOAP, REST, XML, JSON, GraphQL, JWT, CORS
- Network infrastructure concepts: firewalls, monitoring, threat protection tools
- Microsoft Azure development: Power Apps, Dev Ops, Storage, Pipelines, Identity Experience Framework
- Programming languages: Powershell, Bash, Java, JavaScript, .Net, C#
- Virtualization tools: Docker, Kubernetes, Azure Virtual Machines
- Databases: SQL, MS SQL Server, MySQL, JDBC
- Directory services: LDAP, OpenLDAP, Active Directory, Azure AD Connect
- ITSM tools: Service Now, Jira
- Platforms: Windows, Linux

What to look forward to:
- Work with some of the most experienced thought leaders in the industry
- Working with some of the largest companies and organizations in Canada and Worldwide
- Opportunity for remote work
- Opportunity to participate in an eligible bonus program tied to the success of the organization
- Opportunity to participate in the after-hours support program
- Incentives to complete training programs and achieve industry (e.g. CISSP, P.Eng) or product specific identity solution certifications
- Abundant technical and career growth opportunities
- Team activities, lunches, game nights, always open to new ideas

To apply, kindly submit your application to: careers@n8identity.com